

# DEPARTMENT OF SOCIAL SERVICES CONTACT INFO

## Adolescent Family Life Program

Modular C Building - Main Number: (559) 600-3644

## Adult Protective Services

Sr. Resource Center - Main Number: (559) 600-3383  
Toll-free Number: 1 (800) 418-1426

## Aged, Blind, & Disabled Medi-Cal

Sr. Resource Center - Main Number: (559) 600-5490

## CalFresh (formerly known as the Food Stamp Program)

Coalinga Office - Main Number: (559) 600-6300  
Fax your application to: (559) 935-1604  
E Street - Main Number: (559) 600-2650  
Fax your application to: (559) 600-6140 (Fresno homeless)  
Heritage Center - Main Number: (559) 600-4119  
Toll-free Number: 1 (877) 600-1377  
Fax your application to: (559) 600-7688 (Fresno area)  
Reedley Regional Center - Main Number: (559) 637-2971  
Fax your application to: (559) 643-0855  
Selma SE Regional Center - Main Number: (559) 600-5205  
Fax your application to: (559) 600-5290  
Sr. Resource Center - Main Number: (559) 600-5490  
Fax your application to: (559) 253-1976 (over 59 or disabled)  
Applications can be mailed to: P O Box 1912, Fresno CA 93718

## CalWORKS (aide and services for families)

Coalinga Office - Main Number: (559) 600-6300  
Fax your application to: (559) 935-1604  
Fairgrounds Building - Main Number: (559) 600-5317  
Fax your application to: (559) 600-7661  
Reedley Regional Center - Main Number: (559) 637-2971  
Fax your application to: (559) 643-0855  
Selma SE Regional Center - Main Number: (559) 600-5205  
Fax your application to: (559) 600-5290  
Applications can be mailed to: P O Box 1912, Fresno CA 93718

## CalWORKS Child Care Program

Barton Building - Main Number: (559) 600-3713

## Cash Assistance Program for Immigrants

Sr. Resource Center - Main Number: (559) 600-5490

## Child Protective Services Hotline

L Street - Careline: (559) 255-8320  
Mandated Reporters: Please fax your SCAR to this fax number: (559) 266-2463

## EBT Replacement Card/PIN

Customer Service: 1 (877) 328-9677

## Foster Care

Recruitment Hotline : 1 (877) 533-KIDS (5437)  
Resource Family Recruitment Coordinator: (559) 600-6633  
Foster Parent Resources : (559) 600-6648  
Licensing/Home Approval: (559) 600-2353  
Heart Gallery Coordinator: (559) 600-2260

## Foster Youth Services / Independent Living Program

Center Mall Court (CMC)  
Main Number: (559) 600-6689

## General Relief

Coalinga Office - Main Number: (559) 600-6300  
E Street - Main Number: (559) 600-2650  
Reedley Regional Center - Main Number: (559) 637-2971  
Selma SE Regional Center - Main Number: (559) 600-5205

## Homeless Assistance (for CalWORKS eligible families)

Commissary Building - Main Number: (559) 600-3963

## In-Home Supportive Services

Sequoia - Main Number: (559) 600-6666  
Provider Call Center: (559) 600-5749

## In-Home Supportive Services Public Authority

Sr. Resource Center - Main Number: (559) 600-5750  
Provider Registry Specialists: (559) 600-5753  
Provider Enrollment/Training: (559) 600-5752

## Kinship Resource and Support

Mosqueda Community Cntr - Main Number: (559) 600-3627

## Medical Indigent Services Program (MISP/MSP)

Community Regional Medical Center - Deran Koligian Building  
Main Number: (559) 459-3848

## Medi-Cal Medical Benefits

Coalinga Office - Main Number: (559) 600-6300  
Fax your application to: (559) 935-1604  
Heritage Center - Main Number: (559) 600-4119  
Fax your application to: (559) 600-7688 (Fresno area)  
Reedley Regional Center - Main Number: (559) 637-2971  
Fax your application to: (559) 643-0855  
Selma SE Regional Center - Main Number: (559) 600-5205  
Fax your application to: (559) 600-5290  
Sr. Resource Center - Main Number: (559) 600-5490  
Fax your application to: (559) 253-1976 (over 59 or disabled)  
Applications can be mailed to: P O Box 1912, Fresno CA 93718

## Veterans' Services

Veterans Service Office - Main Number: (559) 600-5436

## Welfare to Work - Employment Services

Modular D - Main Number: (559) 600-5370  
Jobs 2000 Proteus, Inc.: (559) 499-2140

# FRESNO AREA SHELTERS

**Catholic Social Charities:** 559-237-0851 – 149 N. Fulton Street, Fresno, CA 93701

*Men, women, and families:* Information and referral for families seeking shelter.

**Decision Home of Fresno:** 559-498-0381 - 812 N Echo Ave, Fresno, CA 93728

*Men with substance abuse needs:* Decision Home is a starting point for those individuals who are or have experiencing substance abuse problems. The men participate in family orientated activities such as group and peer discussions involving the 12 Steps, and time with their families. At \$21.00 per day Decision Home is very affordable and covers all beds, bedding, meals, and laundry facilities.

**Evangel Home:** 559-264-4714 - 136 N Yosemite Ave, Fresno, California 93701

*Women and children:* Evangel Home is a non-profit Christian shelter for women and children in crisis. We provide food, shelter, clothing and programs that encourage and equip those residing with us. We take women with children as well as single women. We do not accept children by themselves. Women can stay in our emergency shelter up to 28 days.

**Marjorie Mason Center:** 559-237-4706 – 1600 M Street, Fresno, CA 93721

*Women victims of domestic violence:* shelter and supportive services for women and their children including legal, counseling, parenting, anger management, and education.

**Naomi's House:** 559.443.1531 - P.O. Box 12225, Fresno, CA 93777

*Women:* Naomi's House at Poverello operates on the HUD Safe Haven model and can be accurately described as a harm reduction program model. We understand that for reasons due to mental health, substance use and physical health issues, there are chronically homeless women who do not desire long-term rehabilitative services at this time and have difficulty accessing mainstream services.

**Poverello House:** (559) 498-6988 - 412 "F" Street, Fresno, CA 93706

**Naomi's House:** *Women:* Overnight shelter for women 18 and older Monday - Friday 4:30 PM to 7:00 AM Saturday & Sunday from 12:45 PM or 5:45 PM to 7:00 AM For more information contact Mary Ann Calderon (559) 498-6988.

**Village of Hope:** *Men and women:* Temporary shelter for men and women 18 and older Meetings for new village members: Wednesday's 9:30 AM Incoming residents must attend the weekly Tuesday meeting at 9:30 AM & the Wednesday 9:30 AM meeting.

**Fresno Rescue Mission:** 559-268-0839 – 310 and 315 G Street, Fresno, CA 93706

*Men, women, and families including with substance abuse needs:* The main campus, approximately 10 acres located at 310 G Street, Fresno CA - just south of Ventura - and includes space for expansion of services. Housed at this location are the following: administrative offices, food services, chapel service, warming center (emergency shelter during inclement weather, extreme heat, and extreme cold)

Located at 315 G Street, Fresno CA - includes our *Fresno Medical Respite Center (men)*, our *Safe Area (men and women)*, and ... The *Emergency Overnight Shelter*, a "First Steps" process for single men, single women, women with children, men with children, or families, providing one night of comfort and safety, leading to a next-day meeting with a case manager to help assess needs. Those who choose to take a next step are either placed into a Fresno Rescue Mission ministry appropriate to their need, or resourced to an agency better suited in meeting that need. For short-term assistance, men enter into: *Next Steps* (also a process), which includes temporary shelter, work therapy and case management oversight. For women or women with children, we utilize our Rescue the Children campus.

**Samaritan Women Community Aftercare Resources:** 559-227-2190 – 4840 N. First Street, Suite 110, Fresno CA 93726

*Women coming out of jail/prison:* Helps meet the spiritual and physical needs of women released from incarceration.

**Sanctuary Transitional Living Center:** 559-268-1045 – 1046 T Street, Fresno, CA 93721

*Teens and young adults:* Offers residential, independent living programs to homeless young adults and young families with no other safe alternatives.

**The Sanctuary Safe Place Youth Shelter:** 559-498-8543 – 2336 Calaveras St, Fresno, CA 93721

*Teens and young adults:* A 20 bed coed youth shelter with a maximum stay of 14 days.